

HOW DO WE GET STARTED?

Review your Matchlist

Determine your best match by checking your matches, commute preference, schedule and the notes section for pertinent commute information.

Make a connection

Once you've found the best match, contact the other family and introduce yourself as a School Pool participant. This is a good time to discuss driving arrangements, days, car rules, and arranging an emergency back-up plan.

Meet each other

Commuter Connect recommends getting together before the start of school to meet those involved in the pool. You may want to check drivers' license and insurance information at this time. Be sure everyone is clear on the arrangements of the pool.

Meeting each other is especially important if there are going to be emergency back-up drivers. Both the parents and children need to feel comfortable when the pool begins.

Be up front about your expectations

It's a good idea to set up some ground rules that are agreeable with all parties of the School Pool, however, you also want to be flexible. Some issues you may want to address when meeting include:

- Pick-up/drop-off location along with meeting times
- Back-up plan for sick drivers/passengers
- Smoking, perfume, cologne and related allergies
- Eating, drinking, gum chewing in vehicles
- Costs – if one person will be assuming the driving responsibilities of the pool, you may want to discuss sharing the expense of gas.

Let us know if you find a match!

When you find a school pool match, contact us in the office and let us know! This is important because it lets us know that our program has worked for you!

FREQUENTLY ASKED QUESTIONS

Are participants screened?

No. The Commuter Connect School Pool program does not check for valid drivers' license or insurance coverage, nor do we run background checks on our participants. We act solely as a referral service for potential carpoolers and do not assume any liability. We recommend getting to know your potential pool partners prior to the start of your pool.

What if we only want to pool occasionally, or in emergency situations?

Participants can indicate these preferences when they register and this will be reflected on your matchlist under the "preferences" section.

Regardless of whether you want to rideshare daily, occasionally or on an emergency basis only, we suggest calling

potential partners ahead of time to introduce yourself as a possible future rideshare partner.

What happens if we don't have a match?

If you do not have any rideshare matches when you first register, your name will remain in the database. When new parents enter into your match zone, they will show up on your matchlist. Note: You will need to occasionally login to run a new matchlist for this.

What if we start carpooling and it doesn't work out?

If your pool doesn't work out and you want to find a new partner, all you need to do is review your matchlist and try again.

If you give carpooling a try and decide you are not interested in carpooling, you can stop carpooling at any time and simply call our office and we will remove you from the program database.

Will we need to re-enroll next school year?

Yes. At the end of the school year, all school pool participants are purged from the database. If you do not receive brochures from your school prior to the start of school, simply contact our office directly to register.

*Some Final Words of Wisdom...
Communication, Patience, Understanding,
Mutual Respect, Safety, Reliability, Honesty,
Punctuality, Flexibility and Commitment – keys
to good relationships and good carpooling!*

**WELCOME TO THE
Commuter Connect
SCHOOL POOL PROGRAM.**

If you typically drive your child to and from school each day, arranging a carpool with others will save you time – possibly as much as several hours each week. It will also give you the opportunity to meet other parents, do your part to improve air quality and introduce your children to the custom of ridesharing.

To make the transition into a carpool easier, we offer the following suggestions, along with answers to some frequently asked questions.

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A FREE program of



Commuter Connect

SCHOOL POOL TIPS



Connecting people and places in Central Indiana.